

JENNY NGUYEN

UX/UI DESIGNER

CONTACT

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🌐 <https://www.jkn-designs.com/>

📍 Carrollton, TX

TECHNICAL SKILLS

Figma

Marvel App

Adobe Photoshop

Adobe AfterEffects

User Research

User Flows & Journey Mapping

Information Architecture (IA)

Wireframing

Prototyping

Interaction Design

Responsive Design

HTML/CSS/JavaScript

EDUCATION

Degree in Arts, Technology, and Emerging Communication

University of Texas at Dallas 2022

UX Design Certificate

Google 2025

UX/UI BACKGROUND

Successfully completed courses in Design Research, Interaction Design, Strategic Design, and Internet Studios. These courses allowed me to acquire hands-on skills in wireframing, prototyping, coding, and user research. I also completed the Attitudes and Behaviors course, which enhanced my understanding of how design influences psychology. This knowledge enables me to create more user-centered and impactful experiences. Currently pursuing and set to complete the Google UX Certificate, further enhancing my expertise in user-centered design, research, and prototyping.

WORK EXPERIENCE

Project Manager

Kingdom Flooring & Remodeling - Plano, TX

2023-Present

- Coordinated communication between clients, staff, and vendors to ensure successful completion of 10+ projects, resulting in high client satisfaction on 99% of projects.
- Conducted in-depth research to identify solutions and implement innovative approaches, improving task completion and problem-solving efficiency.
- Collaborated on website improvements by analyzing user needs and suggesting design enhancements to optimize the user experience.
- Guided 2 colleagues in mastering their responsibilities and consistently exceeding performance expectations, which led to recognition from leadership.

Pharmacy Technician

Tom Thumb Pharmacy - Plano, TX

2022-2023

- Leveraged problem-solving skills to address inquiries and fulfill requests from healthcare providers and patients, ensuring accurate and timely support.
- Utilized time management skills to promptly fill prescriptions and meet client needs, enhancing the overall pharmacy experience.
- Researched new medications to stay informed on the latest developments and updates in the field, ensuring accurate information for clients.
- Supported pharmacy operations by organizing, stocking, and distributing medications, ensuring seamless service and preparedness for both staff and patients.

Barista/Shift Lead

TeaLatte - Carrollton, TX

2018-2022

- Supervised barista staff and provided mentorship for 4+ baristas to grow into the shift lead role.
- Analyzed daily operations to identify and implement improvements in efficiency and user experience.
- Maintained clear, calm, and effective communication with both customers and team members to resolve issues and ensure satisfaction.
- Collaborated in a fast-paced, dynamic environment, working cross-functionally to meet goals and deliver quality service.